**Security Testing**

|  |  |  |  |
| --- | --- | --- | --- |
| **Test Case ID** | **Test Scenario** | **Expected Result** | **Status** |
| TC-17 | Unauthorized access attempt | Access Denied | Pass |
| TC-18 | SQL injection attempt | Malicious input rejected | Pass |

**Performance and Usability Testing**

|  |  |  |  |
| --- | --- | --- | --- |
| **Test Case ID** | **Test Scenario** | **Expected Result** | **Status** |
| TC-15 | Response time for ticket creation | Less than 2 seconds | Pass |
| TC-16 | Handle 50+ simultaneous users | System remains responsive | Pass |

**Report Generation**

|  |  |  |  |
| --- | --- | --- | --- |
| **Test Case ID** | **Test Scenario** | **Expected Result** | **Status** |
| TC-13 | Generate report(Admin) | Report generated with relevant details | Pass |
| TC-14 | View report(HOD) | Report contents displayed | Pass |

**Feedback System**

|  |  |  |  |
| --- | --- | --- | --- |
| **Test Case ID** | **Test Scenario** | **Expected Result** | **Status** |
| TC-11 | Submit feedback(Student) | Feedback recorded successfully | Pass |
| TC-12 | View feedback(Admin) | Feedback details displayed | Pass |